

epraise; homework, timetable, attendance, and achievement

Your child has the ability to see homework details and other key information about them using a secure online system called *epraise*. Parents and carers can also use *epraise* to see key information about their child, including timetable, homework, attendance data, House and behaviour points awarded.

GETTING STARTED

You can log in to *epraise* on a laptop, tablet or smart phone.

Go to **epraise.co.uk** and click **Login**

Search for, and choose **John Masefield High School** from the list – type the first few letters of the school name.

Please make sure that you use the *Parents* tab

In the **Email** box **enter the email address that you previously provided to the school**. You cannot access *epraise* using any other email address. If your email address isn't recognised please contact the school with your current email address so that we can update our system records. **At this stage please do not enter any details in the Password box.**

Click the **Login/Register** button

Check your email (including your junk mailbox). You should have an email from *epraise* with a secure link to follow

Click on the link and create your own password

FORGOTTEN PASSWORD

It's easy to reset your password. Follow the above steps from 1-5 and you'll be sent a link to reset your password.

CHANGE PASSWORD & NOTIFICATIONS

You can edit your notification settings and reset your password under **Me > Settings**

EPRAISE APP

Once you have initially logged in using the epraise website you can then download and use the *epraise* app from *App Store* or *Play Store*. Please note, the app provides less detail than the web version.

FEATURES

HOMEWORK

Under the **My children** tab you will see your children's names listed. To look at a child's homework details click on their name and then click on **Classnotes** (in the upper right of the screen). By clicking on **Show all** you can see homework that has been set, when it's due, and download any attachment. Another option is to click on **Planner** under the **My children** tab; you can see homework set by due date, set date or both

ATTENDANCE

To view attendance data, click on the **My children** tab and select your child. Click on **Attendance** to see your child's attendance data since the start of the school year. You can also see attendance data by morning and afternoon session for the current term. If you have any queries about the attendance information for your child please contact Student Services at school.

ACHIEVEMENTS POINTS

To view achievement points for your child, click on the **My children** tab and select your child. Click on **Points** to see your child's achievement points since the start of the school year.

TROUBLESHOOTING

Microsoft tries to be helpful and will log you in with previously entered credentials, saving you having to enter them every time. This is a problem when sharing a PC, as you can get logged in as the previous user rather than yourself. There are a number of solutions:

1. Have separate PC accounts for each person who uses the computer(best option)
2. Set up profiles in the browser. Each Profile is independent and allows separate logins. How to do this depends on the browser, but this guide will help for common browsers: [How to Use Browser Profiles in Chrome, Firefox, and Edge | WIRED.](#)
3. Use Incognito (InPrivate on some browsers) mode: [How to go incognito in Chrome, Edge, Firefox, and Safari | Computerworld](#)